

OS/2

**Worldwide Industry
Hardware Support**

IBM Personal Software Products



Development/Marketing Advocate

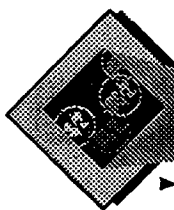
- **Your Company & IBM Relationship**
- **Information**
- **Advocacy**
- **Marketing and Distribution Programs**



MultiMedia
Storage - General
Storage - CDROM
Printers
Input Devices
PCMCIA
PCMCIA
PCMCIA
Graphics
Graphics
LAN
Consultant
Support

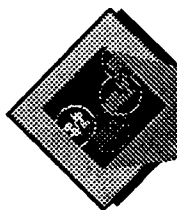
Brent Davis
Dave Marshall
Tony Plone
Roger Kleinschmidt
Chuck King - Acting
Ed Tuggle
Song Trinh
Lou Vergari
Franz Walkow
Weldon Adair
Adam Kessler
Steve Mastrianni
Rudy Pietro

407-982-3344
407-982-6849
407-443-1504
407-982-5157
407-982-6572
407-982-9402
407-443-9972
407-982-7204
407-443-8534
407-443-4206
512-838-3293
407-443-9010
407-982-4239



Getting Help

- ▶ **IBM Service**
 - For OS/2 Defect Reporting - PMR/APAR System
 - 800-992-4777 - General Info, Fax Back,...
 - 407-994-5544 - Defect Reporting
- ▶ **CompuServe**
 - For General Questions, Distribution of Drivers
 - GO OS2USER, GO OS2SUP
 - Developer Forums - OS2DF1 - DD's, Compilers
 - - OS2DF2 - LAN, Developer Connection
- ▶ **Anonymous FTP - Driver Distribution**
 - software.watson.ibm.com
- ▶ **OS/2 BBS**
 - 919-517-0001
- ▶ **Dude BBS**
 - Device Driver Questions, How to
 - Closed Conference between Dude and Caller (Private)
 - 407-982-3217
- ▶ **Evangelists**
 - Technology Planning
 - Special Programs
 - Advice



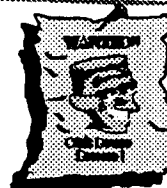
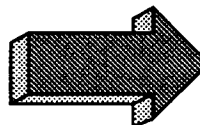
Driver Development Support Center

DUDE

- **Dedicated BBS**
- **Information and Development Assistance**
- **Worldwide Access**
- **407-982-3217 / 14,400 N,8,1**

OS/2 Device Driver Workshops

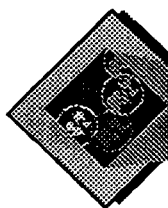
- **DDSC Lab & Competency Center**
Boca Raton, Florida
- **On-site Courses Available**
- **Lecture / Lab**
- **Scheduled and On-Demand Sessions**
- **Register via DUDE or Voice**



PDDs
 VDDs
 ADDs
 DMDs/FLTs
 Graphics
 Pointer
 MultiMedia
 Printer
 LAN
 PCMCIA
 OS/2 for PPC
 PM
 Industrial

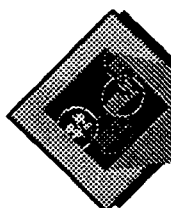
DDSC Team

- **Voice Mail / 24 Hour / 407-982-4239**



Dude Workshops for 1995

- 01/16 OS/2 Adapter Device Drivers (ADD)
- 02/13 OS/2 Physical Device Drivers (PDD)
- 03/13 OS/2 Virtual Device Drivers (VDD)
- 04/10 OS/2 Graphics Accelerator Driver
- 05/08 OS/2 MultiMedia Device Drivers
- 06/05 OS/2 Physical Device Drivers (PDD)
- 07/10 OS/2 Device Managers/Filters (DMD/FLT)
- 08/07 OS/2 SMP Device Drivers
- 09/11 OS/2 Virtual Device Drivers (VDD)
- 10/02 OS/2 Physical Device Drivers (PDD)
- 11/06 NDIS-MAC LAN Device Drivers
- 12/04 OS/2 MultiMedia Device Drivers



Device/DD Recognition Programs

- *OS/2 Hardware Compatibility List*
- *OS/2 Logo Licensing*
- *IBM Electronic Distribution*
- *Advertising Discounts*



for OS/2

For Information Call:

- US/Canada 1-800-426-4579
- International 1-708-296-6767
- FAX 1-708-635-3620